

Q.P. Code: 38605

Total Marks 80 (3 Hours) Note: 1) Question No. 1 is compulsory. 2) Attempt any three questions from Q.2 to Q.6 Q.1 Write a Short Note on Following(any 4) 20 1. Current Trends in IT 2. Outsourcing 3. Technology Acquisition 4. M- Commerce 5. Business in Digital Economy **Q.2** a) Explain a framework for the strategic use of Information Technology. **10** b) Explain stepwise process to manage IT internationally. 10 **Q.3** a) Explain Roles of IT in E-commerce and M-commerce? **10** b) Explain Need to acquire technology? **10 Q.4** a) Define Data, Information and knowledge with an example. **10** b) Explain the elements of IT Infrastructure with an example. 10 **Q.5** a) What is Value Chain as per Michael Porter? 10 b) List the drawbacks of workplace monitoring. **10 Q.6** a) Explain E-governance with suitable example? 10 b) How should managers introduce organizational changes that employ **10** technology?